



MANUAL OF BUSINESS MANAGEMENT

ATTACHMENT 8

POLICIES FOR QUALITY, ENVIRONMENT, HEALTH & SAFETY

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POLICIES FOR QUALITY, ENVIRONMENT, HEALTH & SAFETY		Date of Issue	Date of Revision	Revision Nr.
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Policies for Quality, Environment, Health & Safety

Texno Policies are aimed at **continuous improvement** of products, activities and performance of all company processes and are the guidelines for the definition of **objectives** for the protection of **Health and Safety**, for the protection of the **Environment** and for the **Quality**, according to the identified context in which it works.

The purpose of continuous improvement is to increase performance, both in terms of **effectiveness**, headed to increasing satisfaction of customers, workers, community, stakeholders and the other involved parties, and in terms of process **efficiency**, by eliminating any kind of waste. Such activities are managed with a «**risk based thinking**» approach, consistently with all recent changes of regulations.

The satisfaction of customer needs is pursued through the **quality of products**, including its features of security where applicable, and the **level of services** (respecting lead times, quantity, quick reply and reaction times).

The satisfaction of the needs of workers and of the surrounding community is reached through the protection of workers' health and security, the guarantee of safe work environment and conditions, the **prevention from injuries and from occupational diseases**, the reduction of risks that cannot be eliminated and the elimination of dangers, the **prevention from pollution**, the reduction of environmental impact and the cultural and professional growth of the workers, through activities of continuous information and training.

The satisfaction of stakeholders expectations is reached through obtaining the expected **economic results**.

The satisfaction of suppliers is pursued through relations of long term partnerships and through regular payments.

The constraints and minimum requirements for the work of the company are:

- compliance to current and voluntary **regulation**
- respect of customer **requirements**.

Texno Policies are implemented through:

- structured and systematic management (compliant with **IATF 16949**, **ISO 14001** and **ISO 45001**) of an organization by processes and result oriented
- making available all the necessary **resources** to achieve the objectives
- **involvement, consultation and participation** of the staff and its representatives, through growth and continuous training, trust and evaluation and incentive to achieve the objectives
- Systematic and continuous **monitoring**
- investments in the best available and economically feasible **technologies**
- operational management aimed at reducing all **waste**